

## Appendix A

The Superfast Surrey postcode checker provides a status of “Good news - the cabinet serving your area has been upgraded, -----”.

Postcodes for the intervention area have been input into the BT Wholesale checker (<https://www.dslchecker.bt.com/>) giving the **BT data** for each address in the intervention area.

The BT data shows that 6,848 of the postcodes with the Superfast Surrey “good news” status do not in fact have access to the new FTTC broadband. Some of these premises can be eliminated as they are telephone boxes or other locations where broadband is obviously not required, but the majority are residential and business premises where one would expect a broadband service to be provided.

The BT data also provides broadband speed data for each address and the results are summarised in the table below. Note that the BT data contains a significant number at 15 Mbps (299 out of 2095), the boundary for their definition of “Superfast”. The table below uses the BT best estimate speed (“FTTC A down High”). Usually, especially for rural areas, these estimates are generous, so it is likely that the actual percentages for those premises below the threshold speeds will be higher.

Key	Data Description	Number of Premises	Percentage
A	Good news - the cabinet serving your area has been upgraded, contact your internet service provider (ISP) to see if you can access a fibre service.	93,135	
B	Of the above 93,135 - premises with no fibre access offered by BT Wholesale checker	6848	7.35%
C	Of the above 93,135 - premises with less than 15 Mbps (FTTC A Down High)	2095 (299 = 15 Mbps)	
D	Of the above 93,135 - premises with less than 24 Mbps (FTTC A Down High)	8169 (None = 24 Mbps)	
E	Of the above 93,135 - premises with less than 30 Mbps (FTTC A Down High)	11808 (None = 30 Mbps)	
B + C	Total less than (or equal to) 15 Mbps (FTTC A Down High)	9242	9.60%
B + D	Total less than 24 Mbps (FTTC A Down High)	15,017	16.12%
B + E	Total less than 30 Mbps (FTTC A Down High)	18656	20.03%